



TRY BREAK TOURS – TERMS & CONDITIONS

Effective from 07/05/2026

1. Definitions

- * “We”, “Us”, “Our”: Try Breaks Tours
- * “You” / “Customer”: The person making the booking and all participants
- * “Services”: Accommodation, event access, and hosted experiences arranged by us
- * “Third-Party Services”**: Any services not provided by us

2. Booking & Contract Formation

2.1 Contract Formation

A contract is formed when:

- * We issue written confirmation, and
- * The required deposit is received

We reserve the right to decline any booking prior to confirmation.

2.2 Lead Passenger

- * The Lead Passenger accepts these Terms on behalf of all participants
- * The Lead Passenger is responsible for all payments and communication

3. Pricing & Payment

3.1 Pricing

- * All prices are in GBP (£) and relate only to the Services provided

3.2 Deposit

- * A non-refundable deposit is required to secure your booking

3.3 Balance Payment

- * Full payment must be made by the due date
- * Failure to pay may result in cancellation and loss of deposit

4. Cancellation & Refunds

4.1 Cancellation by You

Notice Period | Refund

30+ days	100% (excluding deposit)
14–29 days	50% (excluding deposit)
<14 days	No refund

* Deposits are non-refundable and reflect reasonable costs under the Consumer Rights Act 2015

4.2 Failure to Attend

* No refunds will be given for no-shows or unused Services

5. Changes & Cancellation by Us

5.1 Minor Changes

We may make minor adjustments to itineraries where necessary.

5.2 Significant Changes

If a significant change occurs (e.g. key event unavailable), you will be offered:

- * A suitable alternative, or
- * A partial or full refund where appropriate

5.3 Cancellation by Us

We may cancel due to:

- * Low demand
- * Safety concerns
- * Force majeure

You will receive a refund of amounts paid for Services.

6. Third-Party Suppliers

6.1 Supplier Role

- * Some Services may be delivered by third-party providers (e.g. hotels, venues)
- * These providers operate under their own terms and conditions

6.2 Liability for Suppliers

- * We take reasonable care in selecting suppliers
- * We are not liable for acts or omissions outside our control

7. Limitation of Liability

7.1 Legal Rights

Nothing in these Terms limits liability for:

- * Death or personal injury caused by negligence
- * Fraud or misrepresentation
- * Your statutory rights

7.2 Scope of Liability

We are only responsible for Services we directly provide or arrange

We are not liable for:

- * Indirect or consequential losses
- * Losses arising from Third-Party Services

8. Customer Responsibilities

You agree to:

- * Provide accurate information
- * Follow all safety and conduct requirements
- * Respect staff, venues, and other participants

We may remove participants for unsafe or disruptive behaviour without refund.

9. Health & Fitness

- * You are responsible for ensuring you are fit to participate
- * Relevant medical conditions should be disclosed where appropriate

10. Force Majeure

We are not liable for failure to perform due to events beyond our control, including:

- * Severe weather
- * Government restrictions
- * Venue closures

11. Complaints

- * Issues must be reported during the tour
- * Formal complaints must be submitted within 14 days

12. Data Protection

We process personal data in accordance with applicable UK data protection laws.

13. Governing Law

These Terms are governed by the laws of England and Wales.

14. Travel & Transport (Customer Responsibility)

14.1 No Transport Provided

* We ****do not provide or arrange transport**** to or from any tour location unless explicitly stated.

14.2 Independent Travel

- * You are solely responsible for arranging your own travel
- * You must ensure timely arrival for all booked Services

14.3 Liability for Travel

We accept no liability for:

- * Travel delays or disruptions
- * Missed departures or arrivals
- * Additional costs incurred due to your travel arrangements

14.4 Regulatory Position

- * Where your booking includes only the Services listed in your confirmation, it may not constitute a “package” under the Package Travel and Linked Travel Arrangements Regulations 2018
- * Where multiple services are combined, we will clarify the applicable legal classification

Contact Information Try Break Tours

Email: trybreaks@gmail.com
Website: www.trybreaktours.com